



DELIVERY & PICKUP FAQ

ALL THE DETAILS,
QUESTIONS & ANSWERS

PICKUP TIMES

MON	7:30-2
TUES	7:30-2
WED	7:30-2
THUR	7:30-2
FRI	7:30-2
SAT	7:30-12
SUN	8-10
PH	8-10

WE ASK THAT YOU WRITE A DESIGNATED PICK UP TIME WITHIN THESE WINDOWS AT CHECKOUT AND ASK THAT YOU TO ADHERE TO THIS TIME WITHIN A 15 MIN WINDOW. IF YOU NEED TO CHANGE YOUR DESIGNATED PICK UP TIME CALL OR EMAIL PRIOR TO ARRIVING TO ARRANGE A NEW TIME.

AFTER HOURS PICK UP TIMES MAY BE ARRANGED. PLEASE EMAIL OUR CATERING CONCIERGE TEAM AT FEEDME@APLATEDAFFAIR.COM.AU ADDITIONAL CHARGES MAY APPLY FOR THIS AFTER HOURS SERVICE. CONDITIONS + AVAILABILITY APPLY



WHERE CAN YOU FIND APA?

WE ARE NOT SURE WHY BUT GOOGLE HAS MADE US HARD TO FIND BUT WE ARE WORKING TO FIX IT AND OUR PUBLIC LOCATION.

**WE ARE LOCATED OUTSIDE THE BLACK GATES AT KIRRAWEE BUSINESS CENTRE
398 THE BOULEVARD KIRRAWEE**

WE HAVE AN OLD CAFE TURNED INTO A SHOP FRONT AND DO NOT WORK FROM A HOUSE.

OUR COMMERCIAL KITCHEN AND ADMIN OFFICE ARE LOCATED HERE.

LOOK FOR THE BIG GREEN SIGNS FROM THE STREET OR OUR GREEN A FRAME ON THE LEFT AS YOU DRIVE INTO THE ONE WAY DRIVEWAY.

UNFORTUNATELY THERE IS NO VISITOR PARKING ONSITE MONDAY - FRIDAY.

THERE IS STREET PARKING RIGHT OUT THE FRONT, A QUICK DOUBLE PARK NEXT TO THE LETTERBOX IS THE LAST OPTION.

THERE ARE A LOT OF BIG TRUCKS COMING THROUGH OUR COMPLEX AND ITS EASIER TO NOT GET STUCK IN A TRAFFIC JAM TRYING TO GET OUT WEDGED NEXT TO A TRUCK.

PLEASE CALL US IF YOU ARE HAVING TROUBLE LOCATING US OR FINDING A PARK! WE ARE HERE TO HELP!



DELIVERY TIMES

STANDARD DELIVERY

**YOUR CATERING WILL ARRIVE ANYTIME
WITHIN A THREE HOUR WINDOW
MON TO FRIDAY 9-12
(NO MINIMUM SPEND REQUIRED)
SATURDAY 9-12
(MINIMUM SPEND REQUIRED \$250)**

PRIORITY DELIVERY

**YOUR CATERING WILL ARRIVE IN A 30
MINUTE WINDOW THAT YOU DESIGNATE
BETWEEN 9AM AND 1PM
MONDAY - SATURDAY**

HOT FOOD DELIVERY

**IF YOU WOULD LIKE YOUR CATERING
DELIVERED HOT AND READY TO MAKE
YOUR EVENT EFFORTLESS AND READY TO
ENJOY PLEASE GET IN TOUCH WITH OUR
CONCIERGE FOR AVAILABILITY.
CHARGES APPLY PER ORDER**

ONSITE SETUP

**THIS OPTION IS HERE IF YOU NEED A
LITTLE BIT OF HELP TO SET UP AND
UNLOAD FROM OUR CATERING VAN.
\$25 PER 15 MINUTES APPLIES.
ADDITIONAL CHARGES MAY APPLY TO
TIME OVER THIS AND WILL BE INVOICED
AFTER THE DELIVERY OF YOUR ORDER**